

Licensing Sub-Committee Report

Item No:	
Date:	2 August 2018
Licensing Ref No:	18/06172/LIPN - New Premises Licence
Title of Report:	Mega Food 330 Harrow Road London W9 2HP
Report of:	Director of Public Protection and Licensing
Wards involved:	Westbourne
Policy context:	City of Westminster Statement of Licensing Policy
Financial summary:	None
Report Author:	Miss Sam Eaton Senior Licensing Officer
Contact details	Telephone: 020 7641 2700 Email: seaton@westminster.gov.uk

1. Application

1-A Applicant and premises			
Application Type:	New Premises Licence, Licensing Act 2003		
Application received date:	25 May 2018		
Applicant:	Mega Foods Ltd		
Premises:	Mega Food		
Premises address:	330 Harrow Road London W9 2HP	Ward:	Westbourne
		Cumulative Impact Area:	None
Premises description:	The application form describes the premises as a Chicken Valley store providing fast food.		
Premises licence history:	<p>The premises has been previously licensed under reference 14/04957/LIPT. A copy of the licence can be found in Appendix 4.</p> <p>The corporate licence holder was dissolved on 12 January 2016. The Licensing Authority was not aware of this and the licence holder continued to pay annual fee's. In May 2018, when the Licensing Authority became aware that the company had been dissolved it notified the company that was operating the premises that the licence had effectively lapsed. That company has now submitted the new application.</p> <p>A full licence history can be found in Appendix 3.</p>		
Applicant submissions:	None.		
Note:	<p>The applicant has amended the application as follows:</p> <ul style="list-style-type: none"> • The terminal hour for Late Night Refreshment on Saturday has been reduced from 01:11 to 01:00. • The opening hours have been amended from 24 hour opening to 11:00 to 01:00 on the following day. • The non-standard timings have been withdrawn. 		

1-B Proposed licensable activities and hours							
Late Night Refreshment:				Indoors, outdoors or both			Indoors
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	23:00	23:00	23:00	23:00	23:00	23:00	23:00
End:	01:00	01:00	01:00	01:00	01:00	01:11	01:00
Seasonal variations/ Non-standard timings:				<p>Religious celebrations such as Christmas Eve, Christmas, Easter, Hanuka, Ramadan, Eid we would like to stay open until 4:00am. (withdrawn)</p> <p>UK bank holidays we would like to stay open until 4:00am (withdrawn)</p>			

Application amended as follows:

Late Night Refreshment:				Indoors, outdoors or both			Indoors
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	23:00	23:00	23:00	23:00	23:00	23:00	23:00
End:	01:00	01:00	01:00	01:00	01:00	01:00	01:00
Seasonal variations/ Non-standard timings:		None.					

Hours premises are open to the public							
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	00:00	00:00	00:00	00:00	00:00	00:00	00:00
End:	00:00	00:00	00:00	00:00	00:00	00:00	00:00
Seasonal variations/ Non-standard timings:		None.					

Application amended as follows:

Hours premises are open to the public							
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	11:00	11:00	11:00	11:00	11:00	11:00	11:00
End:	01:00	01:00	01:00	01:00	01:00	01:00	01:00
Seasonal variations/ Non-standard timings:		None.					

2. Representations

2-A Responsible Authorities	
Responsible Authority:	Environmental Health Service (withdrawn)
Representative:	Maxwell Owusu Koduah
Received:	19 June 2018
<p>I refer to the application for a New Premises Licence number for the above premises. I have considered the information that you have provided within and accompanying this application including plan of ground floor by submitted in support of the application. I have also considered the application in line with the relevant policies within the Councils Statement of Licensing Policy dated January 2016.</p> <p>The applicant is seeking the following licensable activities:</p> <p>1. Provision of late night refreshment “Indoors” at the following times: Monday to Sunday from 23:00 – 01:00 hours Bank holiday: 23:00 – 04:00 hours Religious celebrations – 23:00 to 04:00 hours</p> <p>Following consideration of the application and how it may affect the Licensing Objectives and meeting the requirements of the Council’s Statement of Licensing Policy I wish to make the following representations:</p> <p>1. The hours requested to provide late night refreshment may have the likely effect of</p>	

increasing Public Nuisance and impact on Public Safety within the area

The plan submitted in support of the application does not provide all the required information. An updated plan(s) that show the extent of the boundary of the building, fixed structures (including furniture) and the basement floor where the public toilet is located will have to be submitted.

The hours requested for non-standard trading hours makes reference to religious celebrations such as: Christmas Eve, Christmas, Easter, Hanuka, Ramadan, Eid. This is too general as religious celebrations are not limited to the few examples mentioned in the application. Therefore further information is required to confirm what is being sought.

The applicant has provided some conditions in support of the application which are being considered but given the presence of residence in the immediate vicinity, these conditions do not fully address the concerns of Environmental Health. Additional conditions may be brought forward for your consideration.

From 23:00 to 01:00 hours, the premises is likely to attract large groups of customers many of whom may have been consuming alcohol in pubs, bars or night clubs sometimes some distance away. This will increase the risk of public nuisance arising from noise and littering. As presented, the application will therefore increase the risk of Public Nuisance and impact on Public Safety within the area.

Should you wish to discuss the matter further please do not hesitate to contact me.

The applicant responded to the Environmental Health Service on 2 July 2018 as follows:

I am writing in response to the representation made by a Mr Maxwell Owusu Koduah from the Environmental Health consultation team. For your convenience, I have attached his report with this letter. I feel that it is important for me to respond to his representation in order for our application to be judged in a fair manner. For your convenience, I have highlighted in RED his analysis and continued to write our response below it.

1. **The plan submitted in support of the application does not provide all the required information. An updated plan(s) that show the extent of the boundary of the building, fixed structures (including furniture) and the basement floor where the public toilet is located will have to be submitted.** Please, could you advise me on how I can go about providing an updated plan for your convenience? must it be from an official body or can I create one myself to submit?
2. **The hours requested for non-standard trading hours makes reference to religious celebrations.** We would like to officially withdraw these requested hours as it has complicated our application, we are now simply seeking to keep the premises open from 23:00-01:00 from Monday to Sunday.
3. **The applicant has provided some conditions in support of the application which are being considered but given the presence of residence in the immediate vicinity, these conditions do not fully address the concerns of Environmental Health. Additional conditions may be brought forward for your consideration.** In regards to this statement, We are always willing to cooperate and implement suggestions to further eliminate environmental risks. Thus, please advise us with other measures we ought to take, apart from the ones provided on our application, to ensure environmental Health is

sustained.

4. From 23:00 to 01:00 hours, the premises is likely to attract large groups of customers many of whom may have been consuming alcohol in pubs, bars or nightclubs sometimes some distance away. This will increase the risk of public nuisance arising from noise and littering. As presented, the application will, therefore, increase the risk of Public Nuisance and impact on Public Safety within the area.

In regards to this statement, we acknowledge that licensed premises of all types can potentially cause public nuisance from litter and waste. No doubt uncontrolled litter, waste and street fouling is unsightly and can lead to the cause of offensive odour, may attract rats and insects and cause public health issues as well as tarnish our business reputation. We are also aware and understand that by allowing our premises to remain open from 23:00-01:00 the potential for such anti-social behaviour is much greater. However, we have implemented effective plans to help reduce the risk of Public Nuisance which can have an impact on Public Safety. For example:

- When we serve our customers we ensure there are enough storage facilities for waste to prevent any overspill from containers. We have fully contained and lockable bins which can be thoroughly cleaned and kept away or screened from public areas.
- We constantly reduce packaging to a minimum and recycle bottles, cans and other waste wherever possible. We keep recycling material separate from the non-recyclable material which enables us to our local recycling centre.
- We have previously set up a litter control plan to assess the scale of the litter problem and carry out litter patrols ourselves on a regular basis. We have created a timetable for employees whereby they collect litter around the premises and separate recyclable material from a non-recyclable material. This ensures we are effective and consistent with our litter control plan.
- We encourage customers to dispose of litter responsibly using posters inside premises and on bins.

We are aware that the Noise Act 1996 deals with night-time noise between 2300 hrs - 0700hrs and according to this Act the local authority must appoint an officer who will take reasonable steps to investigate complaints between these hours. However, we would like to remind you that our premises have been granted a license to serve between 23:00-01:00 prior to our new application and it has never had any complaints made against it in regards to antisocial behaviour or noise. When our premises was open from 23:00-01:00 we only had regular customers from around the area visit our shop. This is mainly because the area our premises is located in does not attract people who may potentially be drunk or violent during the hours of 23:00-01:00. We create relationships with our customers and so many of them are well known to us and we have plans set in place for prevention of crime and noise that may cause harm to local residents. Furthermore, we are prepared to hire a security guard to reduce the risk of crime, nuisance and noise if needs be, however, we have never had any problems with our customers and we highly doubt that our services being open until 01:00 will increase the risk of public nuisance, because it was not the case in previous years when we were granted a licence for our premises to stay open until 01:00.

We take pride in our business being one which sustains all appropriate measures to ensure no harm is brought to the environment, our customers, the local residents or anyone else our

services may effect. We are open and willing to comply with any suggestions you may have or make to ensure that our premises do not cause public nuisance which may cause harm to the public safety of our local residents.

I hope this has helped with the judgment of our application and I look forward to hearing from you soon.

The Licensing Service responded on 2 July 2018 as follows:

I write in respect of points 1 and 2 in your letter of response to Environmental Health's representation to your application.

In respect of point 1, you do not have to obtain a plan from a professional company, you can create your own plan; however you must ensure that the plan that you provide includes all of the requirements as set out by Mr Koduah.

In regards to point 2, I will update the application to reflect that you are withdrawing the request for seasonal opening times for religious events.

I will also forward your response to Mr Koduah for him to respond to the remaining points.

The Environmental Health Service have proposed the following conditions:

1. After 23:00 hours, the number of persons permitted in the premises at any one time (excluding staff) shall not exceed 10 persons
2. Notices shall be prominently displayed at exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
3. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance
4. The external door shall be kept closed after 23:00 hours except for the immediate access and egress of persons
5. No deliveries to the premises shall take place between 23.00 hours and 08.00 hours on the following day
6. All waste is to be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
7. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day
8. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 hours and 08.00 hours on the following day.
9. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business
10. No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.

On 20th July 2018 the applicant agreed the conditions proposed by Environmental Health and subsequently the representation was withdrawn.

Responsible Authority:	Metropolitan Police Service
Representative:	PC Reaz Guerra
Received:	18 June 2018

With reference to the above application, I am writing to inform you that the Metropolitan Police, as a Responsible Authority, will be objecting to this application as it is our belief that if granted the application would undermine the Prevention of Crime and Disorder and Protection of children from harm objectives.

The hours sought exceed Westminster's Core Hours Policy.

There is insufficient detail within the operating schedule to promote the Licensing Objectives.

An officer from this unit will be in contact with you shortly to discuss the application. However it is for the applicant to prove that this application will not add to the problems already experienced in this area.

It is for these reasons that we are objecting to the application.

Should you wish to discuss the matter further please contact PC Reaz Guerra on **0207 641 1709** or via email, rquerra@westminster.gov.uk.

The Metropolitan Police Service have proposed the following conditions:

1. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
3. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system,
 - (g) any visit by a relevant authority or emergency service.
4. No drinks shall be served in glass containers at any time.

2-B Other Persons	
Received:	8 June 2018
Every day and night I can hear outside the window the smell of food and the sounds!	

3. Policy & Guidance

The following policies within the City Of Westminster Statement of Licensing Policy apply:	
Policy HRS1 applies:	<p>(i) Applications for hours within the core hours set out below in this policy will generally be granted, subject to not being contrary to other policies in the Statement of Licensing Policy.</p> <p>(ii) Applications for hours outside the core hours set out below in this policy will be considered on their merits, subject to other relevant policies.</p>
Policy FFP1 applies:	Applications will only be granted if it can be demonstrated that the proposal meets relevant criteria in Policies CD1, PS1, PN1 and CH1.

4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

4. Appendices

Appendix 1	Premises plans
Appendix 2	Applicant supporting documents
Appendix 3	Premises history
Appendix 4	Lapsed Licence - 14/04957/LIPT
Appendix 5	Proposed conditions
Appendix 6	Residential map and list of premises in the vicinity

Report author:	Miss Sam Eaton Senior Licensing Officer
Contact:	Telephone: 020 7641 2700 Email: seaton@westminster.gov.uk

If you have any queries about this report or wish to inspect one of the background papers please contact the report author.

Background Documents – Local Government (Access to Information) Act 1972

1	Licensing Act 2003	N/A
2	City of Westminster Statement of Licensing Policy	7 th January 2016
3	Amended Guidance issued under section 182 of the Licensing Act 2003	April 2018
4	Representation – Environmental Health Service	19 June 2018
5	Representation – Metropolitan Police Service	18 June 2018
6	Representation	8 June 2018

Premises Plans

H.M. LAND REGISTRY		TITLE NUMBER		
		260605		
ORDNANCE SURVEY PLAN REFERENCE	COUNTY	SHEET	NATIONAL GRID	SECTION
	GREATER LONDON		TQ 2582	Z
Scale: 1/1250		© Crown copyright 1970. Old Reference LN VI 48 L		

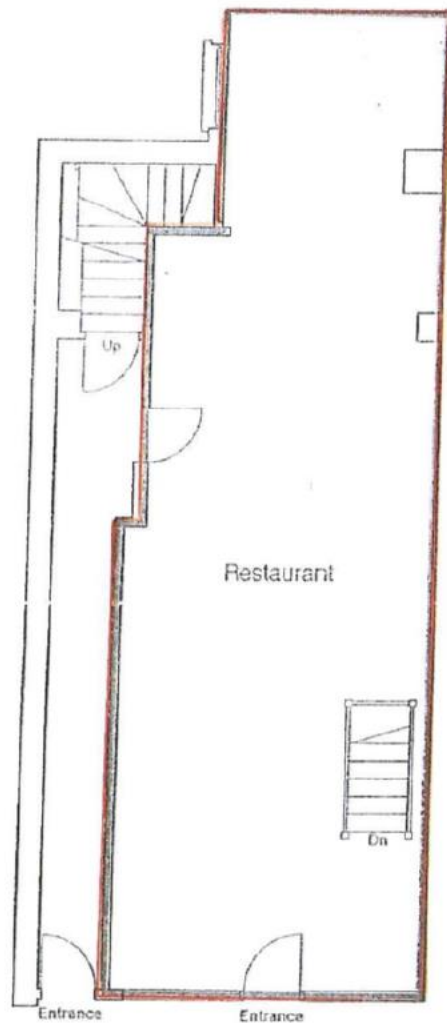
CITY OF WESTMINSTER



PLAN 1



330 Harrow Road



PLAN 2

330 Harrow Road
London W8

Ground Floor Plan

Scale 1:100 Date 15/02/2001

Drawn by M. J. H. 0112/0000 000

Applicant Supporting Documents

None.

Premises History

The premises were previously licensed under reference 14/04957/LIPT.

Application	Details of Application	Decision	Date Determined
10/01826/LIPN	New Premises Licence	13.05.2010	Granted under Delegated Authority
14/04957/LIPT	Transfer of Premises Licence	16.07.2014 to R&G London Limited	Granted under Delegated Authority

The corporate licence holder was dissolved on 12 January 2016. The Licensing Authority was not aware of this and the licence holder continued to pay annual fee's. In May 2018, when the Licensing Authority became aware that the company had been dissolved it notified the company that was operating the premises that the licence had effectively lapsed. That company has now submitted the new application.

Lapsed Premises Licence – 14/04957/LIPT.



Schedule 12
Part A

WARD: Westbourne
UPRN: 100023513165

City of Westminster
64 Victoria Street, London, SW1E 6QP

Premises licence

Regulation 33, 34

Premises licence number:

14/04957/LIPT

Original Reference:

10/01826/LIPN

Part 1 – Premises details

Postal address of premises:

Chicken Valley
330 Harrow Road
London
W9 2HP

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Late Night Refreshment

The times the licence authorises the carrying out of licensable activities:

Late Night Refreshment

Monday to Saturday: 23:00 to 01:00
Sunday: 23:00 to 00:00

The opening hours of the premises:

Monday to Saturday: 09:00 to 01:00
Sunday: 09:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Not Applicable

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

R & G London Limited
330 Harrow Road
London
W9 2HP
Electronic Mail : sunny.manocha@ymail.com
Telephone Number : 02072895571

Registered number of holder, for example company number, charity number (where applicable)

09011618

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Not Applicable

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

Not Applicable

Date: 16th July 2014

Signed: pp
Operational Director - Premises Management

Annex 1 – Mandatory conditions

None

Annex 2 – Conditions consistent with the operating Schedule

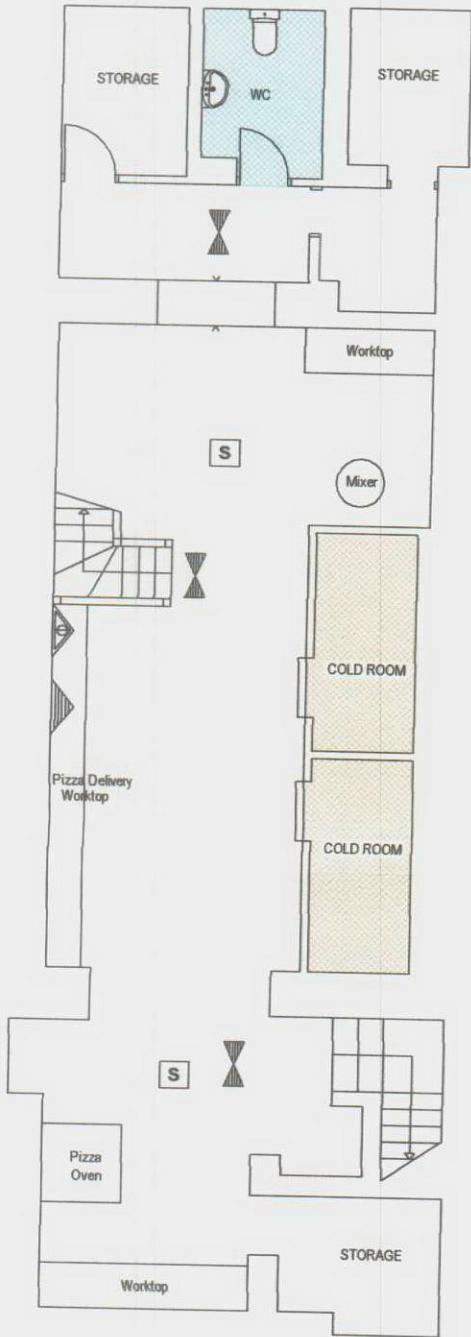
1. The maximum number of persons seated inside the premises at any one time shall be 10 (excluding staff).
2. The venue shall install and maintain a comprehensive CCTV system as per the minimum requirements of a Metropolitan Police Crime Prevention Officer. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the venue is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
3. Notices shall be prominently displayed at exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
4. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
5. All entrance doors to be kept closed except for immediate access and egress of persons after 23:00 hours.
6. No deliveries of stock are to be received between 23:00 hours and 08:00 hours.
7. No rubbish including bottles will be moved, removed or placed in outside areas between 23:00 hours and 08:00hours.
8. The pavement from the building line to the kerb edge immediately outside the premises, including gutter/channel at its junction with the kerb edge, is swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements.
9. The highway and public spaces in the vicinity of the premises are kept free of litter from the premises at all material times to the satisfaction of the Council.
10. All waste is to be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.

Annex 3 – Conditions attached after a hearing by the licensing authority

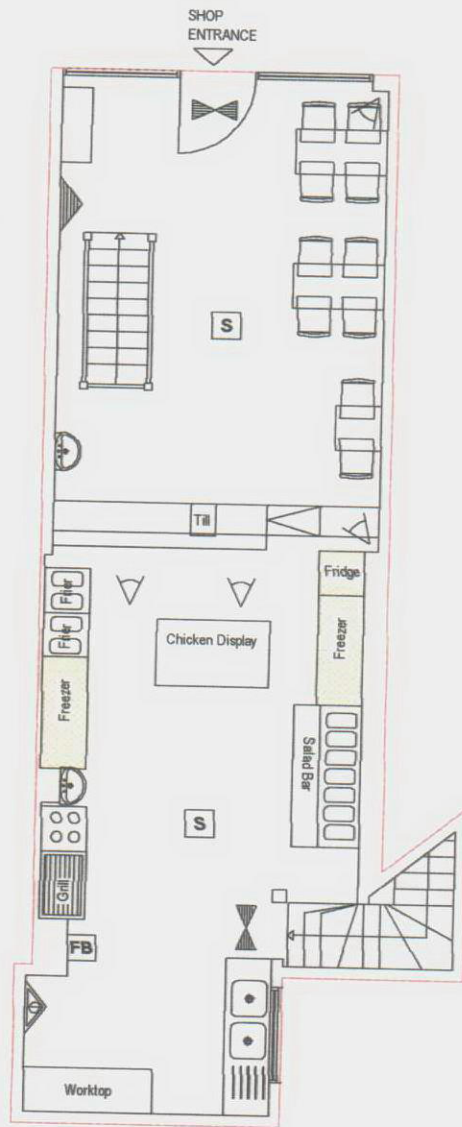
None

Annex 4 – Plans

Attached



BASEMENT



GROUND FLOOR PLAN

LEGEND

- COLD ROOM
- WC AREA
- FRIDGES
- AMBIT OF LICENSED PREMISES
- SAFETY LIGHTS
- SMOKE DETECTOR
- CCTV
- POWDER FIRE EXTINGUISHER
- FOAM FIRE EXTINGUISHER
- FIRE BLANKET

CHICKEN VALLEY

330 HARROW ROAD W9 2HF

PROPOSED GROUND FLOOR

SCALE : 1/100@A4

DATE : 10/03/10

REF. NO : E100310

ACT 2003
90 Green Lanes LONDON
N16 9EJ



Schedule 12
Part B

WARD: Westbourne
UPRN: 100023513165

City of Westminster
64 Victoria Street, London, SW1E 6QP

**Premises licence
summary**

Regulation 33, 34

Premises licence number:

14/04957/LIPT

Part 1 – Premises details

Postal address of premises:

Chicken Valley
330 Harrow Road
London
W9 2HP

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Late Night Refreshment

The times the licence authorises the carrying out of licensable activities:

Late Night Refreshment

Monday to Saturday: 23:00 to 01:00
Sunday: 23:00 to 00:00

The opening hours of the premises:

Monday to Saturday: 09:00 to 01:00
Sunday: 09:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Name and (registered) address of holder of premises licence:

R & G London Limited
330 Harrow Road
London
W9 2HP

Registered number of holder, for example company number, charity number (where applicable)

09011618

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:

Not Supplied

State whether access to the premises by children is restricted or prohibited:

Restricted

Date: 16th July 2014

Signed: pp
Operational Director - Premises Management

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

Mandatory Conditions

None.

Conditions consistent with the operating schedule

1. Roller metal exterior window shutter will be maintained to ensure that shop front is safe and secure at all times.
2. CCTV System installed to monitor entrances, exits, and other parts of the premises.

Alternate conditions proposed by the Metropolitan Police Service:

The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

3. A clear and legible notice outside the premises indicating the normal hours under the terms of the premises licence during which licensee activities are permitted.
4. Clear and conspicuous notices warning of potential criminal activity, such as theft, that may target customers will be displayed

5. The premises licence holder will ensure that staff are well trained in asking customers to use premises in an orderly and respectful manner and prevent drinking
6. The premises licence holder will ensure that internal and external lighting will be fixed to promote the public safety objective.
7. The premises licence holder will ensure that all staff are well trained to adherence to environmental health requirements.
8. A log book or recording system shall be kept upon the premises in which shall be entered particulars of inspections made; those required to be made by statute, and information compiled to comply with any public safety condition attached to the premises licence that requires the recording of such information. The log book shall be kept available for inspection when required by persons authorised by the Licensing Act 2003 or associated legislation.
9. All parts of the premises and all fittings and apparatus therein, door fastenings and notices, lighting, heating, electrical, air condition, sanitary accommodation and other installations, will be maintained at all times in good order and in a safe condition.
10. Noise reduction measures to address the public nuisance objective. Prominent, clear and legible notices will be displayed at the exit requesting the public to respect the needs of nearby residents and to leave the premises and the area quietly.

Alternate condition proposed by the Environmental Health Service:

Notices shall be prominently displayed at exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.

11. Deliveries of goods necessary for the operation of the business will be carried out at such a time or in such a manner as to prevent nuisance and disturbance to nearby residents.

Alternate condition proposed by the Environmental Health Service:

No deliveries to the premises shall take place between 23.00 hours and 08.00 hours on the following day.

12. Customers will be asked not to stand around loudly talking in the street outside the premises.
13. Customers will not be admitted to premises above opening hours.
14. The movement of bins and rubbish outside the premises will be kept to a minimum after 11.00pm.

Alternate condition proposed by the Environmental Health Service:

No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.

15. All the details provided in Training Record Book available the retail unit. Log Book will be kept upon the premises all the time.
16. The premises licence holder will ensure that when they serve customers they will ensure there are enough storage facilities for waste to prevent any overspill from containers. The premises licence holder will further ensure that they have fully contained and

lockable bins which can be thoroughly cleaned and kept away or screened from public areas.

17. We constantly reduce packaging to a minimum and recycle bottles, cans and other waste wherever possible. We keep recycling material separate from the non-recyclable material which enables us to our local recycling centre.
18. We have previously set up a litter control plan to assess the scale of the litter problem and carry out litter patrols ourselves on a regular basis. We have created a timetable for employees whereby they collect litter around the premises and separate recyclable material from a non-recyclable material. This ensures we are effective and consistent with our litter control plan.

Alternate condition proposed by the Environmental Health Service and agreed with the applicant:

During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

19. We encourage customers to dispose of litter responsibly using posters inside premises and on bins.

Conditions proposed by the Environmental Health Service and agreed by the applicant:

20. After 23:00 hours, the number of persons permitted in the premises at any one time (excluding staff) shall not exceed 10 persons.
21. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
22. The external door shall be kept closed after 23:00 hours except for the immediate access and egress of persons.
23. All waste is to be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
24. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 hours and 08.00 hours on the following day.
25. No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.

Conditions proposed by the Police

26. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue

- (b) all ejections of patrons
- (c) any complaints received concerning crime and disorder
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system,
- (g) any visit by a relevant authority or emergency service.

4. No drinks shall be served in glass containers at any time.

Premises within 50 metres of: Mega Food, 330 Harrow Road

Ref	Name of Premises	Premises Address	Licensed Hours
10/02152/LIPT	Blue Ginger	Basement And Ground Floor 328 Harrow Road London W9 2HP	Monday to Sunday; 17:00 - 23:45
14/05016/LIPDPS	London Food And Wine	Ground Floor 336 Harrow Road London W9 2HP	Monday to Sunday; 06:00 - 01:00
17/04735/LIPDPS	The Gourmet Oriental	Basement And Ground Floor 338 Harrow Road London W9 2HP	Monday to Saturday; 12:00 - 00:00 Sunday; 12:30 - 23:30
07/00852/WCCMAP	West 9 Food & Stores	Basement And Ground Floor 350 Harrow Road London W9 2HP	Monday to Saturday; 08:00 - 23:00 Sunday; 10:00 - 22:30